

## Hi again!

John here from cricHQ.

The team and I are working hard to get new features in front of you and we wanted to extend our thanks for all your help in testing to date.

Things are progressing nicely - for those of you who participated earlier in the week with the new registration tool, we've taken on all your feedback and made some tweaks (which you can view again on [beta.crichq.com](https://beta.crichq.com) if you'd like).

We thought in order to answer some of the more pressing and common questions from the responses we've gathered to date, we'd prepare a little Q+A in order to show that we are listening!

Thanks again for all your help - we'll reach out again next week with the next round of features as they are ready.

### Registering for cricHQ

In the previous iteration of this tool, we required users to sign up to cricHQ and then complete the registration form. We will not be enforcing this this year. Rather, if users are already signed in with their cricHQ account, we can help pre-populate some fields, and tie that user with their scoring etc. Otherwise, users can add a password to create a cricHQ account at the end of the process, or skip creating/using a cricHQ account altogether. We would rather have a smooth user experience, than enforce users to have an account with us for the sake of data collection.

### Custom Fields

One of the more prominent pieces of feedback we've received has been around the ability to add custom fields. We are working to incorporate all of the requested fields for this year. If there are any additional fields not currently in the test site please email them to [clubsupport@nzc.nz](mailto:clubsupport@nzc.nz). Data collection this year will only be collected via numbers, decimals, dates, dropdowns, plain text, comment box, checkboxes, and radio buttons. Next season, we would like to improve this to also support more interesting input types.

### Drag and Drop

Development on this will continue to improve with more tweaking as we continue through the development process.

### Browser Support

We are aiming to support all modern browsers down to, and eventually including, Internet Explorer 11 (IE11). IE11 support is a little more specialised and so may take a little longer to get finalised. In the meantime we recommend using Google Chrome.

### Smartphone, Tablet, and Dedicated App Support for Admins

At this stage, we don't support doing registration/club management on a phone all that well. We'll look to improve this over time, but based on feedback, most people see this as a nice to have rather than a must have. We plan to improve overall mobile support to the point of having a dedicated suite of mobile apps for phone and tablet, as well as in addition to improving the mobile web experience.

### Umpire Administration

Umpire administration is something we have had a little feedback about also. This is something that may be investigated for development in the future. The priorities for this coming season don't include this function.

### Availability of New Tooling

We are committed to have the new registration process in place for the new season - with the launch on August 1. The softwares development through improvements, tweaks, and changes will happen throughout and be ongoing.

### Compulsory Fields

The fields that are mandatory for this year are at the discretion of NZC.